

ABS 2023:

Copy for internal communications channels

News Item 1 – to be published immediately

Intranet/all staff email

Pensions: Annual Benefit Statement season is here!

Over the next few months, up to 31 August, Civil Service Pensions will be distributing Annual Benefit Statements to active members of the pension scheme.

Your Annual Benefit Statement (ABS) shows you an estimate of your pension benefits up to 31 March of the current year. It contains all the information you need to see how your pension is doing, and make more informed choices about your financial future.

You'll be able to view and download yours on the [Pension Portal](#) no later than 31 August. Or, if you've opted out of paperless statements, you'll receive it in the post.

Remember, if you joined the scheme on 1 April this year or later, you won't receive a statement until next year.

New ABS tools to support you on Civil Service Pensions website

To help you understand and get the most out of your ABS, Civil Service Pensions have developed new tools to answer the most common queries:

- **Find out when you're likely to see your ABS** - use the ABS Distribution Schedule tool to search for your Employer and the dates when yours is likely to be available.
- **Got a question? Ask the digital assistant** - after trialling the tool with 2015 Remedy, Civil Service Pensions have enhanced their digital assistant to answer the most common queries they receive about Annual Benefit Statements.

[Try these now](#)

To find out more about Annual Benefit Statements, visit the [Civil Service Pensions website](#).

Video: [Understanding your ABS](#)

Yammer/Teams post

Look out for your Annual Benefit Statement from Civil Service Pensions!

Over the next few months, up to 31 August, Civil Service Pensions will be distributing Annual Benefit Statements to active members of the pension scheme.

Your Annual Benefit Statement (ABS) shows you an estimate of your pension benefits up to 31 March of the current year. It contains all the information you need to see how your pension is doing and make more informed choices about your financial future.

You'll be able to view and download your ABS on the Pension Portal no later than 31 August. Or if you've opted out of paperless statements, you'll receive it via post.

Find out when you're likely to receive yours using the [ABS Distribution Schedule tool](#) on the Civil Service Pensions website.

Remember, if you joined the scheme on or after 1 April 2023, you won't receive an ABS until next year.

Find out more on the [Civil Service Pensions website](#).

Video URL: [Understanding your ABS](#)

Newsletter/bulletin wording

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You'll be able to view and download your ABS on the Pension Portal no later than 31 August. Or if you've opted out of paperless statements, you'll receive it via post.

Remember, if you joined the scheme on or after 1 April 2023, you won't receive an ABS until next year.

To find out more about Annual Benefit Statements, when you're likely to receive yours or to ask a question, visit the [Civil Service Pensions website](#).

You can also watch the Pension Awareness Week session '[A Beginner's Guide to Benefit Statements](#)' for a step-by-step guide to your ABS.

Video URL: [Understanding your ABS](#)

News Item 2 – to be published w/c 17 July

Intranet/all staff email

Pensions: New tools available to help you understand your ABS

Civil Service Pensions are in the process of distributing Annual Benefit Statements (ABS) to active members of the scheme.

You'll be able to view and download your ABS on the [Pension Portal](#) no later than 31 August. Or, if you've opted out of paperless statements, you'll receive your statement in the post.

To help you get the most out of your ABS, Civil Service Pensions have developed new tools to answer the most common queries about your ABS, to help you stay informed during ABS season:

- **Find out when you're likely to see your ABS** - use the Schedule tool to search for your Employer and the dates when yours is likely to be available.
- **Got a question? Ask the digital assistant** - after trialling the tool with 2015 Remedy, Civil Service Pensions have enhanced their digital assistant to answer the most common queries they receive about Annual Benefit Statements.

[Try these now](#)

Remember - if you joined the scheme on 1 April this year or later, you won't receive a statement until next year.

Find out more

To find out more about Annual Benefit Statements, when you're likely to receive yours or to ask a question, visit the [Annual Benefit Statements page](#).

You can also watch the '[A Beginner's Guide to Benefit Statements](#)' session from Pension Awareness Week 2022, for a step-by-step guide to your ABS.

Video URL: [Understanding your ABS](#)

Yammer/Teams post

Pensions: New tools available to help you understand your ABS

To help you get the most out of your ABS, Civil Service Pensions have developed new tools to answer the most common queries about Annual Benefit Statements (ABS):

- **Find out when you're likely to see your ABS** - use our [ABS Distribution Schedule tool](#) to search for your Employer and the dates when yours is likely to be available. Remember, please leave up to 31st August to receive yours.
- **Got a question? Ask our digital assistant** - after trialling the tool with 2015 Remedy, we've enhanced our digital assistant to answer the most common queries we receive about Annual Benefit Statements. [Try it now](#)

Find out more at www.civilservicepensionscheme.org.uk/abs

Video URL: [Understanding your ABS](#)

Newsletter/bulletin wording

Pensions: New tools available to help you understand your ABS

To help you get the most out of your ABS, Civil Service Pensions have developed new tools to answer the most common queries about Annual Benefit Statements (ABS):

- **Find out when you're likely to see your ABS** - use the [ABS Distribution Schedule tool](#) to search for your Employer and the dates when yours is likely to be available.
- **Got a question? Ask the digital assistant** - after trialling the tool with 2015 Remedy, Civil Service Pensions have enhanced their digital assistant to answer the most common queries they receive about Annual Benefit Statements.

[Try these now](#)

Your Annual Benefit Statement (ABS) shows you an estimate of your pension benefits up to 31 March of the current year. This means that if you joined the scheme on 1 April this year or later, you won't receive a statement until next year.

Find out more at www.civilservicepensionscheme.org.uk/abs

Video URL: [Understanding your ABS](#)

News Item 3 – to be published Friday 1 September

Intranet/all staff email

Pensions: Annual Benefit Statements distribution is now complete

As of 31 August, the distribution of Annual Benefit Statements to active members of the Civil Service Pension Scheme is complete.

You should be able to view and download your ABS on the [Pension Portal](#) or if you've opted out of paperless statements, you should have received it in the post.

Your Annual Benefit Statement (ABS) shows you an estimate of your pension benefits up to 31 March of the current year. This means that if you joined the scheme on 1 April this year or later, you'll receive a statement next year.

If you haven't received your ABS by now, [contact the Scheme Administrator](#).

Find out more

To find out more about Annual Benefit Statements, visit the [Annual Benefit Statements page](#).

On this page you'll find the **ABS digital assistant**, which can help with common queries, as well as a wealth of useful information about Annual Benefit Statements.

You can also watch the '[A Beginner's Guide to Benefit Statements](#)' session from Pension Awareness Week 2022, for a step-by-step guide to your ABS.

Video URL: [Understanding your ABS](#)

Yammer/Teams post

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To find out more about Annual Benefit Statements, visit the [Annual Benefit Statements page](#).

On this page you'll find the **ABS digital assistant**, which can help with common queries, as well as a wealth of useful information about Annual Benefit Statements.

If you haven't received your ABS by now, [contact the Scheme Administrator](#).

Newsletter/bulletin wording

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If you haven't received your ABS by now, [contact the Scheme Administrator](#).

Find out more

To find out more about Annual Benefit Statements, visit the [Annual Benefit Statements page](#).

On this page you'll find the **ABS digital assistant**, which can help with common queries, as well as a wealth of useful information about Annual Benefit Statements.

You can also watch the '[A Beginner's Guide to Benefit Statements](#)' session from Pension Awareness Week 2022, for a step-by-step guide to your ABS.

Useful links, resources and signposting

Videos

[Pension Awareness Week 2022 - A Beginner's Guide to Benefit Statements](#)

Embed code:

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[Understanding your ABS](#)

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[Download a still for this video](#)

Website content

- [Annual Benefit Statement \(ABS\) - Civil Service Pension Scheme](#)
- [Pension Portal](#)
- [Guide to registering for the Pension Portal](#)

Tools and resources

- [Pension modellers and calculators](#)
- [ABS Distribution Schedule tool](#)
- [ABS Digital assistant](#)

Deferred members

If a member has left but is yet to claim their pension, they can see the value of their benefits at the point that they left the scheme by logging onto the Pension Portal.

Alternatively, they can request a Deferred Benefit Statement by [contacting us](#).

[I've left and have an unclaimed pension \(deferred\) - Civil Service Pension Scheme](#)