

## CURRENT FOCUS



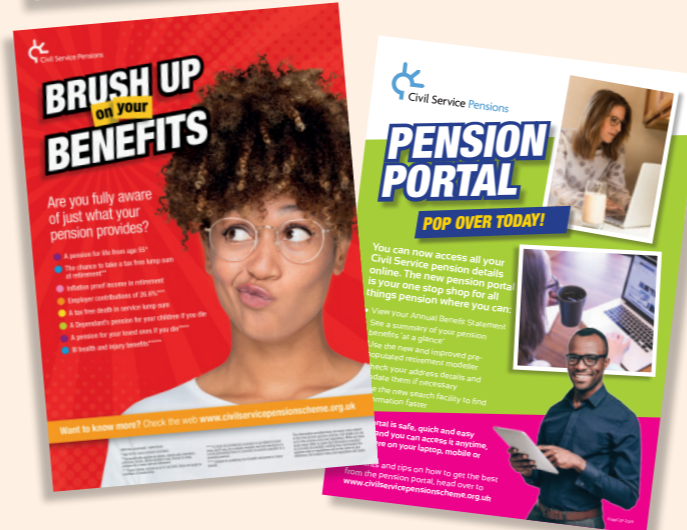
### Join us for lunch

Following record attendances at last year's 'Live@lunch' member engagement sessions, we're planning to host more virtual sessions this year. The first sessions will take place on 13, 14 and 15 April and will cover three key topics – 2015 Remedy Programme update, Pensions in a pandemic (reflecting changing working patterns and the impact on pensions) and Getting the basics right (a wide-ranging overview covering all key life events). We'll be showcasing expert opinion and responding to member questions live each day. EPN 619 which you can read [here](#) gives you all the details of the dates and times, the content of the three individual sessions and how members can register. We've also sent you a digital engagement pack for you to use when promoting the sessions to your staff.



### Pension Portal registrations continue to increase

We continue to see an increase in the numbers of members registered for the Member Portal with circa 26% of active members now signed up. We'd ask for your continued support to publicise the portal at every opportunity and to use the communication collateral which can be found [here](#). If you're not aware of the current registration percentage within your department, then please contact [ERMs@mycsp.co.uk](mailto:ERMs@mycsp.co.uk) who'll be happy to share the latest figure.



### Date for your diary – Regional Employer Forum (REF)

Whilst the pandemic may have impacted many face-to-face events, we're still planning to host an online forum to give you a live streamed update on scheme matters. The forum will take place on Wednesday 21 April and the content is likely to include:

- On your radar
- 2015 Remedy Programme update
- Data Engagement update including feedback on Live@lunch and the upcoming Civil Service Live
- Annual events (ABS and PSS).

More details will follow next month as plans develop.



### 2015 Remedy programme:

Please read EPN 617 for the latest update on the 2015 Remedy Programme which can be found [here](#).

### Engagement Matrix scores head in the right direction

The Employer Compliance and Engagement results were produced for the period April to September 2020. We're pleased to be able to share that the overall performance figure for both 'Essential' and 'Desirable' criteria has increased to 85.4% – the original target was 75%. This is a great achievement so thank you to everyone who played their part in getting us to this stage. The next half year results will be shared in July.

## COMING SOON

### Active newsletter issued to members this month

The distribution of the annual Active member newsletter will begin on 22 February and includes updates on current news topics including the 2015 Remedy programme, the on-line Death Benefit Nomination facility, a trailer for the upcoming Live@lunch sessions (taking place in mid-April), the third notification of paperless ABS from this year and further promotion of the Pension Portal and the app. Look out for EPN 620 which will provide more details.



### CARE year end

As we approach the end of the scheme year, the timing of your end of year activity around CARE Year End closure and five-day Pension Input Period (PIP) file submission is vital. An updated EPN will be produced to remind you of the requirements but we'd ask that you engage with the appropriate departments and ensure everyone understands their role within the process.

### Deadline approaching for EPA

Any employees who wish to take out an EPA contract must send their completed application form to the Scheme Administrator by 12 March 2021.

Further details can be found on EPN 616 which can be found [here](#).

### Printing?

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