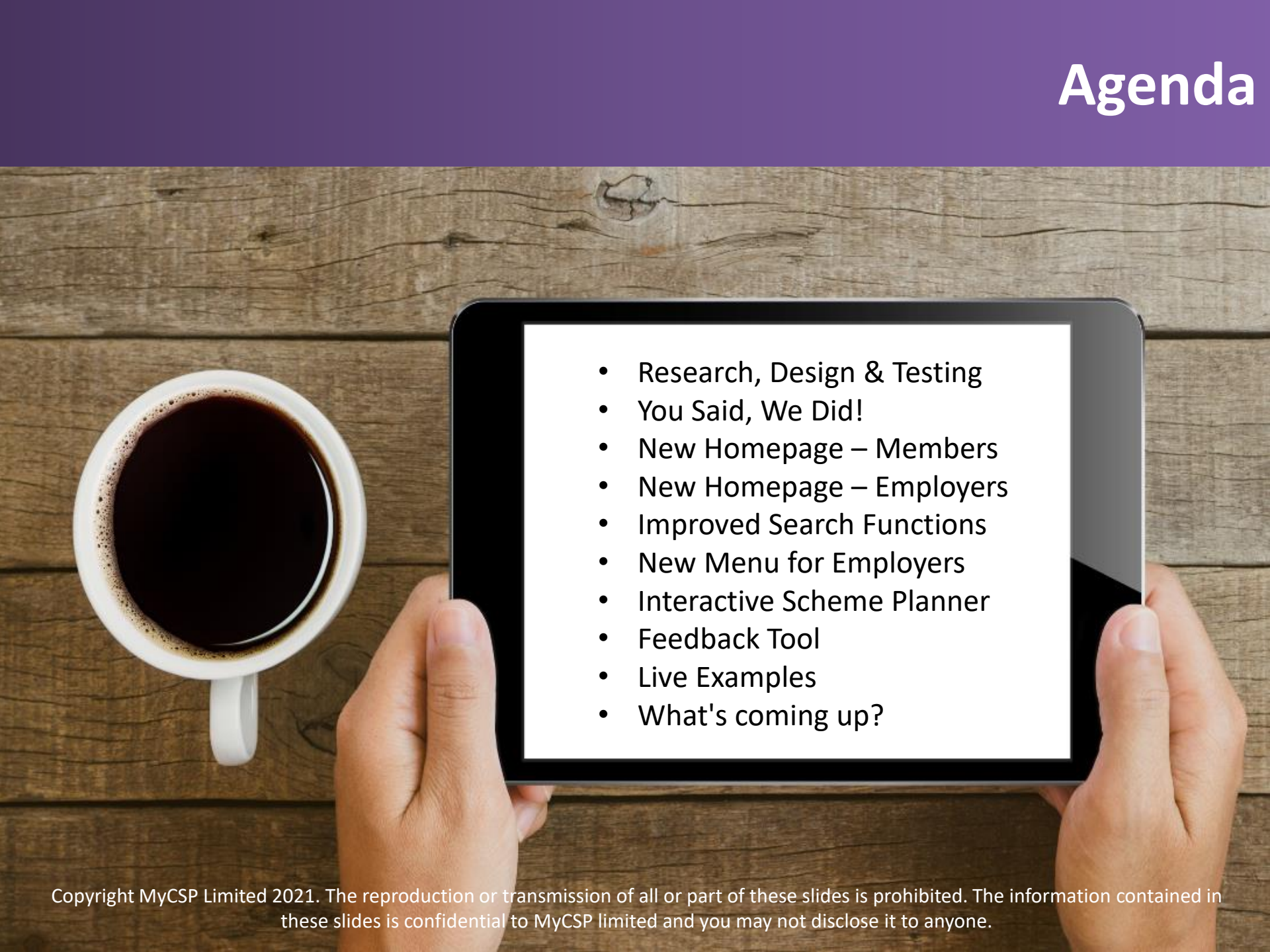


Hot Topics – Spring Edition



New Employer Hub

Agenda

- 
- Research, Design & Testing
 - You Said, We Did!
 - New Homepage – Members
 - New Homepage – Employers
 - Improved Search Functions
 - New Menu for Employers
 - Interactive Scheme Planner
 - Feedback Tool
 - Live Examples
 - What's coming up?

Research, design and testing

We worked with Employers to investigate and identify pain points and needs when using the Civil Service Pensions website.

We used this insight, alongside other research and testing, to design and create a number of improvements to enhance the Employer user-experience.



Commercial in confidence

3

You said, we did

“The Employer Hub is difficult to navigate and information is hard to find.”



Improved search functionality
with filters, suggestions and a new search tool for EPNs

“Bring back the Scheme Year Planner.”



New interactive Scheme Calendar
pre-populated with important dates

“It’s hard to differentiate if you’re on the employer section or general area.”



Specific colour scheme and menu
for the Employer Hub, to make it easier to distinguish where you are on the website

“A way to easily print off the scheme guides and other pages that were formally guides.”



Print-friendly style-sheets
built into every webpage

New homepage: Members

Members **Employers** Register > Login

Civil Service Pensions

Joining the Pension Scheme Your Pension Planning for Retirement Retired, Left or Leaving Knowledge Centre

What are you looking for?

Civil Service Pensions

Supporting you to save for your future.

Access your account → Register →

- 2015 Remedy →
- Spring 2022 digital newsletter →
- Live@Lunch returns in May 2022 →
- Member engagement survey →


Transfer in a pension


How to claim your pension

Increase your pension

New homepage: Employers

Members | **Employers**

 Civil Service Pensions Employer Pension Notices (EPN) Employer Pension Guide Employers Responsibilities Employer tools & support

Search the employer hub 

Home > **Employers**

Welcome to the Employer Hub


Support for your business


- [Tools and Calculators](#) →
- [Employer Pension Notices](#) →
- [Employer Pension Guide](#) →
- [Employer Resources](#) →

test

Employer Pension Notices

The Civil Service Pensions Podcast will help you get to grips with your pension and help you make more informed choices about your financial future, whatever stage of life you're at. Available wherever you get your podcasts.

[Latest EPNs](#) EPN: 



Improved search functions

Search

Employers


ALL PAGE FAQ NEWS DOCUMENT EPN

test

Employer Pension Notices

The Civil Service Pensions Podcast will help you get to grips with your pension and help you make more informed choices about your financial future, whatever stage of life you're at. Available wherever you get your podcasts.

Latest EPNs



Search the employer hub

- Thank you for registering
- EPN653 - Member Contributions 2022/23
- EPN652 - Ill Health Retirement Underpin for applications spanning the alpha transition period
- Supporting Information - Ill Health Retirement Underpin for applications spanning the alpha transition period
- EPN651 - New Civil Service Pensions website now live
- EPN650 - Review of CARE year-end and five-day Pension Input Period (PIP) data submission dates
- Introducing the new Civil Service Pensions Website

New menu for Employers

Members | Employers

Civil Service Pensions Employer Pension Notices (EPN) **Employer Pension Guide** Employers Responsibilities Employer tools & support

Search the employer hub

Employer Pension Guide

[Learn more →](#)

EPG Sections 1-5	EPG Sections 6-9	EPG Sections 10-13
Section 1: Introduction →	Section 6: When staff leave before pension age →	Section 10: Pensionable earnings →
Section 2: Roles and responsibilities →	Section 7: When staff leave at or after pension age →	Section 11: Training and learning materials →
Section 3: Civil Service pension arrangements →	Section 8: Compendia, payroll and data →	Section 12: Compulsory bulk transfers of staff →
Section 4: When staff join →	Section 9: Disputes, appeals and complaints →	Section 13: Resource account disclosure →
Section 5: When staff are in service →		

Members | Employers

Civil Service Pensions Employer Pension Notices (EPN) Employer Pension Guide **Employers Responsibilities** **Employer tools & support**

Search the employer hub

Employer tools & support

[Learn more →](#)

Calculators	Forms	Support	Training & Events	2015 Remedy
All employer calculators →	All Employer forms →	Your ERM team →	Employer training →	Employer guide alpha transition →
PR Calculator →	Request for Services (RFS) →	Monthly interface →	Regional Employer Forums →	Employer guide data collection →
Added Pension Calculator →	CSP15 form →	2015 Remedy →	Hot topics →	2015 Remedy support for members →
CILON Calculator →	CSP13 Form →		Member training and events →	
	Statements of Work →			

Interactive scheme planner

Scheme Calendar

Stay up to date with the latest events and key milestones in the scheme year with the scheme calendar, currently covering to end of 2023.

2023 Scheme Calendar

List view | Calendar view

Show all months ▼

- January ▼
- February ▼
- March ▼

Scheme Calendar

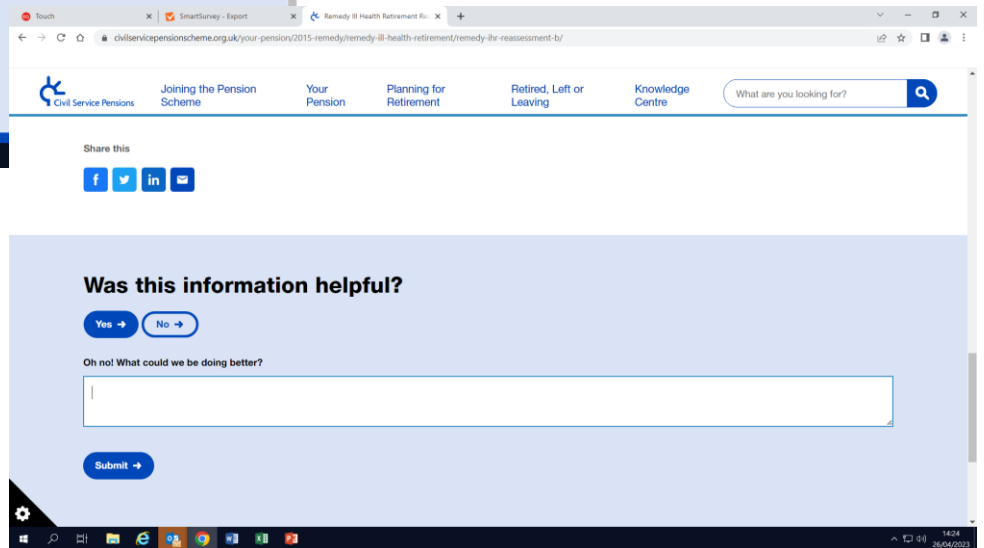
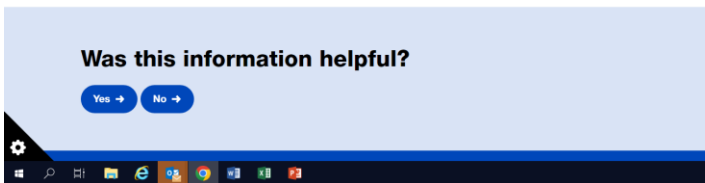
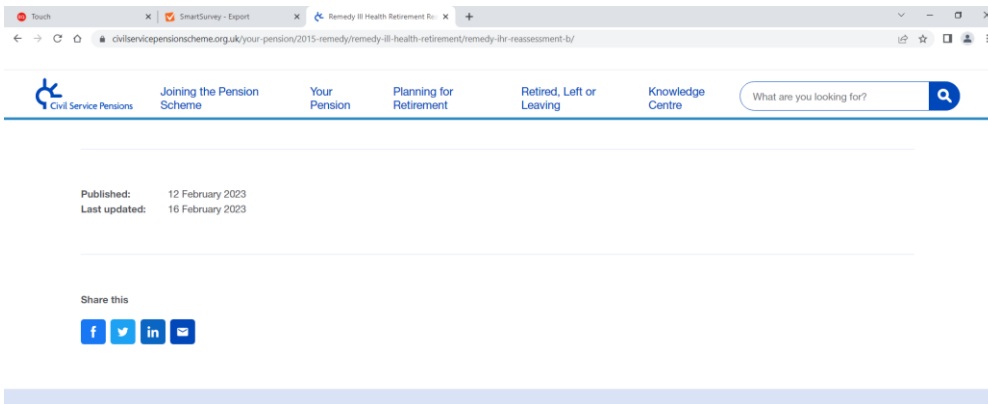
Stay up to date with the latest events and key milestones in the scheme year with the scheme calendar, currently covering to end of 2023.

2023 Scheme Calendar

List view | Calendar view

	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST
PENSION MILESTONE	The Scheme pays Members' tax charges by Voluntary Scheme Pays Employer confirms accounting deadline dates and senior staff affected			10 April Pensions Increase (PI) In September 2022, CPI was 10.1%. As a result, Civil Service pensions in payment will increase by 10.1% from Monday 10 April 2023.	P60 Distribution	5 June to 31 August Annual Benefit Statement Distribution The Annual Benefit Statement (ABS) is issued annually and shows an pension benefits, up to 31 March of the current year. The estimate is 3 information given to us by employers. Distribution will be complete by		
DEADLINE	31 January Members notify HMRC of a tax charge and their intention to pay it via Scheme Pays	21 February Application deadline to buy lump sum via payroll	14 March Annual Resource Accounts - Annex 13A deadline			30 June Annual Resource Accounts - Publication	2 July to 7 July Employer Compliance and Engagement Matrix - Full 2022/23 Results	
							Annual Assurance Statement	

Feedback Tool



- Screen shots of the live examples used in the session



Adobe Acrobat
Document

Hot Topics – What's coming up for Employers?

Remedy Data
Collection Part 3

Track my Case
Pilot

Hot Topics –
Summer Edition

ABS/PSS 2023

Employer
Administration
Guidance 23/24

Digitisation of
Forms

Civil Service
Pensions Podcast
– Season 2

Annual
Assurance
Statement

Pensions
Awareness Week

Pension Saving
Statement –
Member Support

A top-down view of a person's hands holding a tablet. The tablet screen is white and displays the text "Any questions?" in a large, black, sans-serif font. To the left of the tablet is a white ceramic cup filled with dark coffee, topped with a thin layer of foam. The entire scene is set against a background of horizontal wooden planks with a natural grain and knots.

Any
questions?